

Farnham,
Surrey.

JTS. Civil Engineers Ltd
Regency House
Petersfield Road
Blackmoor
Liss.
GU33 6BH.

November 17th 2009.

Dear Mr Toddler.

We would like to thank you for the excellent and speedy work, sorting out the problem and putting in a new main's water supply following the extensive leaks. This had been continuous for several weeks.

Your expertise in dealing with the insurance company impressed us as we have experienced delays and problems in getting things sorted and approved.

Your workmen kept digging to a minimum and everything was replaced and returned to normal with very little upheaval.

Since completing the work in the garden; we would also like to congratulate you on the recent documentary which you featured in on national television; as a recognised expert in your field.

Yours sincerely, Elizabeth and Stephen Baker.