

RIAS Insured Client



Fishbourne
Chichester

21st September 2009

Mr James Trodden
JTS Civil Engineers Ltd
Regency House
Blackmoor
Liss
GU33 6BH

Dear James

Invoice No:

I am pleased to send you the cheque we've received from our insurers in settlement of our claim and your invoice for work carried out to replace our water supply pipe. In addition I am sending a cheque for £ 0 to cover the excess deducted by the insurers.

Thank you for your very prompt and helpful advice in handling this matter. It proved to be much less of a problem than we had anticipated. Your contractors who carried out the work on the day did so with remarkably little disturbance to us and left the property virtually unscathed.

Yours sincerely

D Steer