

Halifax Insured Client

Chichester
West Sussex

12th December 2009

Dear Sir,

Please find enclosed a cheque in the Sum of £. to pay the
outstanding balance as shown on your invoice]

I would like to take this opportunity to state how impressed we were with the service from your company. Throughout all of our dealings during the work performed by your company we found the service to be exemplary in all respects. This is something that is all too rare these days. I would not hesitate to recommend you to others needing similar services.

In particular I would like to thank you for your support in dealing with our claim to the insurance company. The provision of your detailed and authoritative reports and reasoned arguments ensured that the insurance company honoured our claim. I am confident that without your help we would not have been successful with our claim to the insurance company.

Many thanks for your excellent service

Matthews