

AA Zurich Insured Client



*Fishbourne
Chichester
W Sussex*

August 24th, 2009

Mr J Trodden
JTS Civil Engineers Ltd
Regency House
Blackmoor
Liss
Hants GU33 6BH

Ref: Damage to underground water supply pipe installation

Dear Mr Trodden

Many thanks for the successful completion of these repairs in such a timely fashion. We were very impressed with both the work and the helpful attitude displayed by your two representatives. Flagstones were removed to carry out the repairs and replaced afterwards without any problem or damage.

I enclose my cheque for £ pounds, being the excess payment called for in my insurance policy with the AA (Zurich Insurance). I also wish to thank you for handling the insurance company contacts on our behalf as we are due to be away for a while.

Yours, sincerely

P Hull