

## Lloyds TSB Insured Client

Tel:

Portchester,  
FAREHAM,  
Hants.  
21.8.2009

J.T.S. Civil Engineers Ltd.,  
Regency House  
Blackmoor  
LISS  
Hants  
GU33 6BH

Dear Sirs,

I am receipt of your invoice dated 12th August in respect of work carried out at the above address to lay a new replacement water main.

I therefore enclose my cheque made out to yourselves for the sum stated on the invoice.

The results of the work are a huge improvement over the leaky system that pertained before. My thanks to you for managing to present the case to my insurers, and to the two good men who did all the hard work digging and relaying a new pipe with a smile - Many thanks!

Yours faithfully,

C.E. Alexander